

# Hoshizaki America, Inc.

Ice Dispensing Bin

Model  
DB-200H



"A Superior Degree  
of Reliability"

[www.hoshizaki.com](http://www.hoshizaki.com)

## SERVICE MANUAL



Number: 73136  
Issued: 5-8-2006

## **IMPORTANT**

Only qualified service technicians should attempt to service or maintain this dispensing bin. No service or maintenance should be undertaken until the technician has thoroughly read this Service Manual.

HOSHIZAKI provides this manual primarily to assist qualified service technicians in the service and maintenance of the dispensing bin.

Should the reader have any questions or concerns which have not been satisfactorily addressed, please call or write to the HOSHIZAKI Technical Support Department for assistance.

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Peachtree City, GA 30269

Attn: HOSHIZAKI Technical Support Department

Phone: 1-800-233-1940 Technical Service  
(770) 487-2331  
Fax: 1-800-843-1056  
(770) 487-3360

Web Site: [www.hoshizaki.com](http://www.hoshizaki.com)

Note: To expedite assistance, all correspondence/communication **MUST** include the following information:

- Model Number
- Serial Number
- Complete and detailed explanation of the problem

Please review this manual. It should be read carefully before the dispensing bin is serviced or maintenance operations are performed. Only qualified service technicians should service and maintain the dispensing bin. This manual should be made available to the technician prior to service or maintenance.

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## I. Specification

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AC SUPPLY VOLTAGE	115/60/1
AMPERAGE	1.4 A
MINIMUM CIRCUIT AMPACITY	15 A
MAXIMUM FUSE SIZE	15 A
APPROXIMATE ELECTRIC CONSUMPTION	110 W

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APPROXIMATE STORAGE CAPACITY	200 lbs (91 Kg)
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APPROXIMATE ICE DISPENSING SPEED	13 lbs/min (6 kg/min)
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EXTERIOR DIMENSIONS ( W x D x H )	30" x 30" x 53" (762 x 757 x 1346 mm) With 6" Legs
INTERIOR DIMENSIONS ( W x D x H )	23.3" x 22.4" x 22.5" (592 x 569.5 x 571 mm)
EXTERIOR FINISH	Plastic/SUS Front Cover, P.V.C Galvanized Steel Side Panels Galvanized Steel Rear Panel
INTERIOR FINISH	Polyethelene 1 pc. Mold
INSULATION	Polyurethane Foam
WEIGHT	Net 187 lbs (85 kg), Shipping 220 lbs (100 kg)
CONNECTIONS - ELECTRIC	Permanent Connection
- DRAIN	Outlet 3/4" FPT
- WATER INLET	N/A

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GEAR MOTOR	60 W
AGITATOR	Stainless Steel Round Bar 14.5" Dia.

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GEAR MOTOR PROTECTION	Thermal Protector (Internal)
SAFTEY PROTECTION	Interlock Switch for Front Panel Saftey Switch for Ice Spout

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ACCESSORIES	6" Legs, 4 pcs
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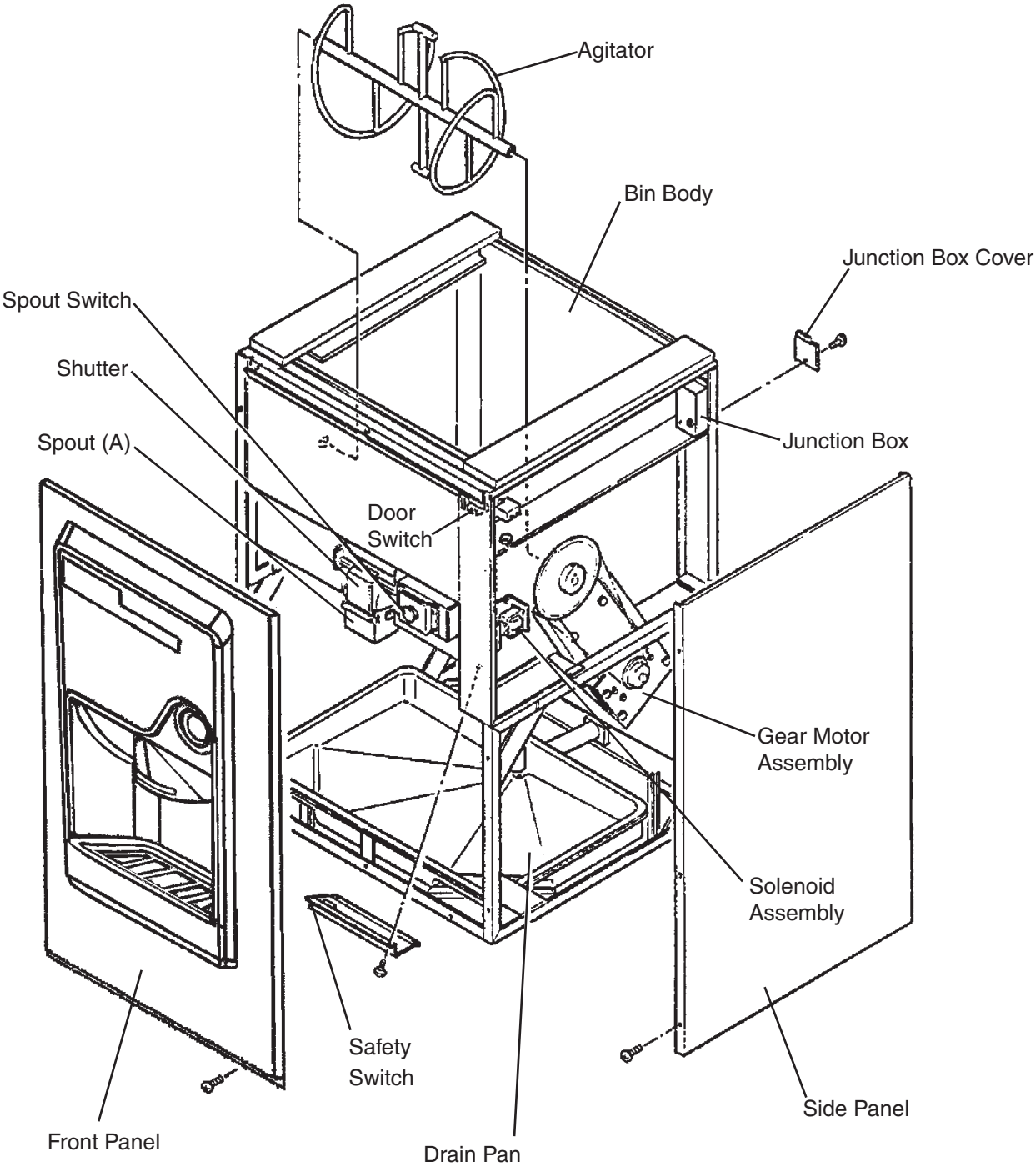
OPERATING CONDITIONS	VOLTAGE RANGE	104 - 132 V
	AMBIENT TEMP.	45 - 100° F

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We reserve the right to make changes in specifications and design without prior notice.

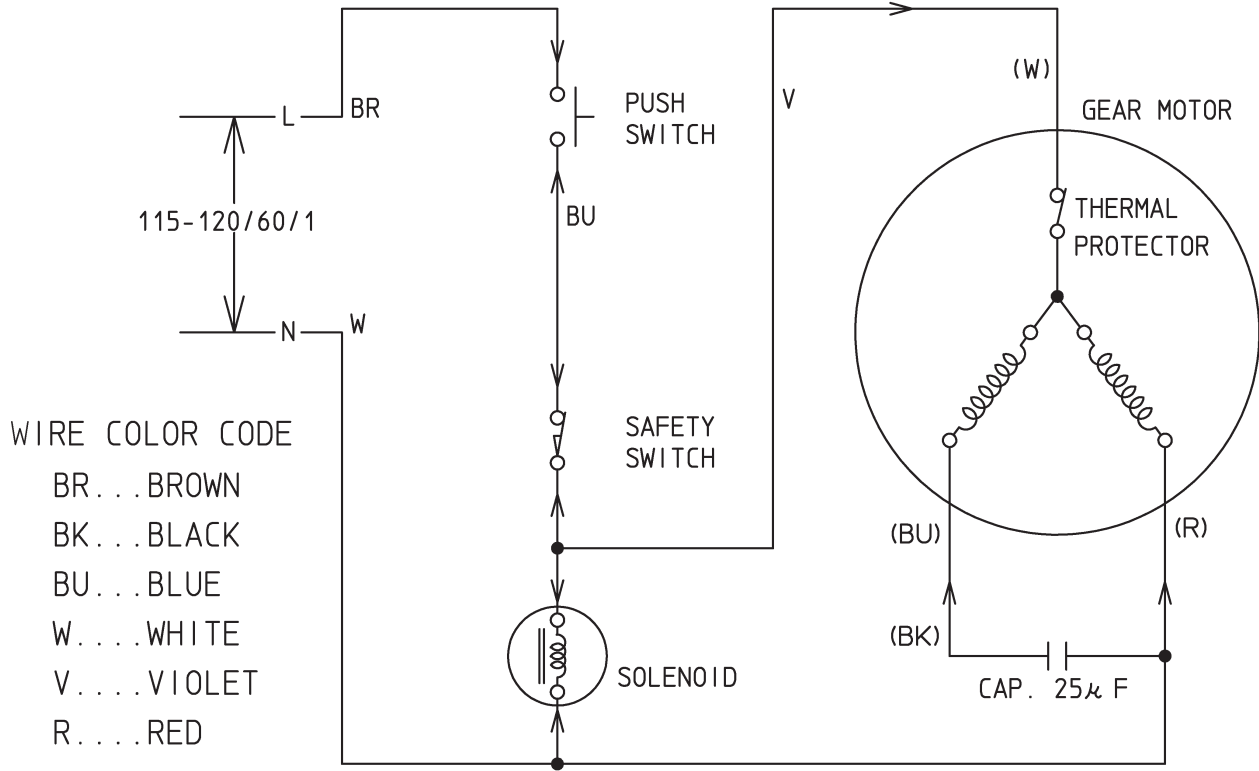
## II. General Information

### A. Construction



### III. Technical Information

#### A. Wiring Diagram



## IV. Service Diagnosis

Problem	Possible Cause	Remedy	
[1] No ice dispensed.	a) Power Supply	1. "OFF" position.	1. Move to "ON" position.
		2. Loose connection.	2. Tighten.
		3. Bad contacts.	3. Check for continuity and replace.
		4. Voltage too high.	4. Check and get recommended voltage.
	b) Fuse (Inside Fused Disconnect, if any)	1. Blown.	1. Check for short circuit and replace.
	c) Spout Switch	1. Bad contacts.	1. Check for continuity and replace.
		2. Loose connection.	2. Tighten.
	d) Door Switch	1. Front panel is not in position.	1. Place in position.
		2. Actuating plate does not push door switch.	2. Check for continuity and adjust.
		3. Bad contacts.	3. Check for continuity and replace.
		4. Loose connection.	4. Tighten.
	e) Safety Switch	1. Spout is not in position.	1. Check for continuity and place in position.
		2. Bad contacts.	2. Check for continuity and replace.
		3. Loose connection.	3. Tighten.
	f) Gear Motor	1. Thermal protector is tripped.	1. Allow to cool.
		2. Gear motor winding opened.	2. Replace.
		3. Bearing worn out.	3. Replace.
		4. Wiring to gear motor.	4. Check for loose connection or open circuit, and replace wiring as needed.
		5. Defective capacitor.	5. Replace.
		6. Agitator rotates in reverse direction.	6. Check leads and reverse the connections.
	g) Solenoid	1. Solenoid winding open.	1. Replace
2. Wiring to solenoid.		2. Check for loose connection or open circuit, and replace wiring as needed.	
3. Overload due to loosening screws.		3. After tightening, apply thread sealant to the parts.	

<b>Problem</b>	<b>Possible Cause</b>		<b>Remedy</b>
	h) Mechanism	1. Chain out of position or loose.	1. Place in position or tighten.
		2. Corrosion.	2. Apply oil.
		3. Key of sprocket is not in position.	3. Place in position.
		4. Bad alignment of sprocket.	4. Readjust.
		5. Foreign matter interrupting agitator.	5. Remove foreign matter.
	i) Ice Storage	1. No ice or little ice in storage bin.	1. Make ice.
		2. Ice bridge or block formed.	2. Break with a poker.
[2] Abnormal noise.	a) Gear Motor or Gear Head	1. Bearing worn out.	1. Replace.
		2. Grease leaks.	2. Supply grease and replace O-ring.
	b) Mechanism	1. Bad setting.	1. Apply oil and readjust.
		2. Bad alignment of sprocket.	2. Readjust.
		3. Foreign matter interrupting agitator.	3. Remove foreign matter.
	c) Solenoid	1. Overload due to loosening screws.	1. After tightening, apply thread sealant to the parts.
2. Foreign matter on plunger.		2. Clean.	
[3] Ice in storage bin often melts.	a) Bin Drain	1. Foreign matter blocking bin drain.	1. Remove foreign matter.

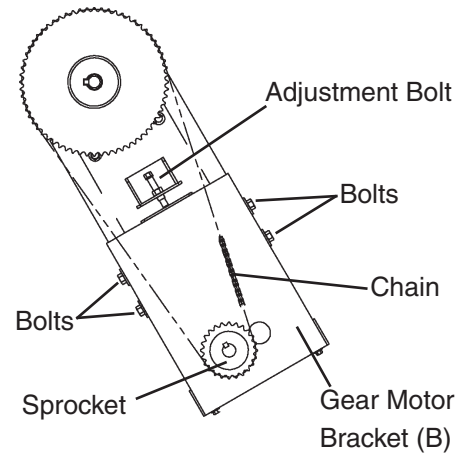


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## V. Removal and Replacement of Components

### A. Gear Motor and Chain

- 1) Turn off the power supply.
- 2) Remove the front panel and right side panel.
- 3) Loosen the four bolts securing Gear Motor Bracket (B) and loosen the adjustment bolt.
- 4) Remove the chain.
- 5) Loosen the socket set screw securing the sprocket, then use a gear puller to remove the sprocket.
- 6) Install a new gear motor.
- 7) Assemble the removed parts in the reverse order of the above procedure.



#### NOTE:

- When weight (2.2 lb) is applied to the chain at the center, the displacement must be 0.31 to 0.51".
- Lubricant (Class SAE 20) must be applied to the chain using a cloth.

- 8) Turn on the power supply.

### B. Safety Switch

- 1) Turn off the power supply.
- 2) Remove the front panel.
- 3) Remove the safety switch cover.
- 4) Disconnect the connectors from the safety switch leads.
- 5) Install a new safety switch.
- 6) Assemble the removed parts in the reverse order of the above procedure.
- 7) Turn on the power supply.

### C. Spout Switch

- 1) Turn off the power supply.
- 2) Remove the front panel.
- 3) Remove the spout switch assembly.
- 4) Disconnect the connectors from the spout switch leads.
- 5) Install a new spout switch.
- 6) Assemble the removed parts in the reverse order of the above procedure.
- 7) Turn on the power supply.

## **D. Solenoid**

- 1) Turn off the power supply.
- 2) Remove the front panel and the right side panel.
- 3) Disconnect the connectors from the solenoid leads, and remove the solenoid assembly.
- 4) Remove the solenoid, and install a new solenoid. Securing torque should be 13 to 17.3 in. lb.
- 5) Assemble the removed parts in the reverse order of the above procedure.
- 6) Turn on the power supply.

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## VI. Cleaning and Maintenance Instructions

### IMPORTANT

Ensure all components, fasteners and thumbscrews are securely in place after any maintenance or cleaning is done to the equipment.

### A. Cleaning Instructions

#### WARNING

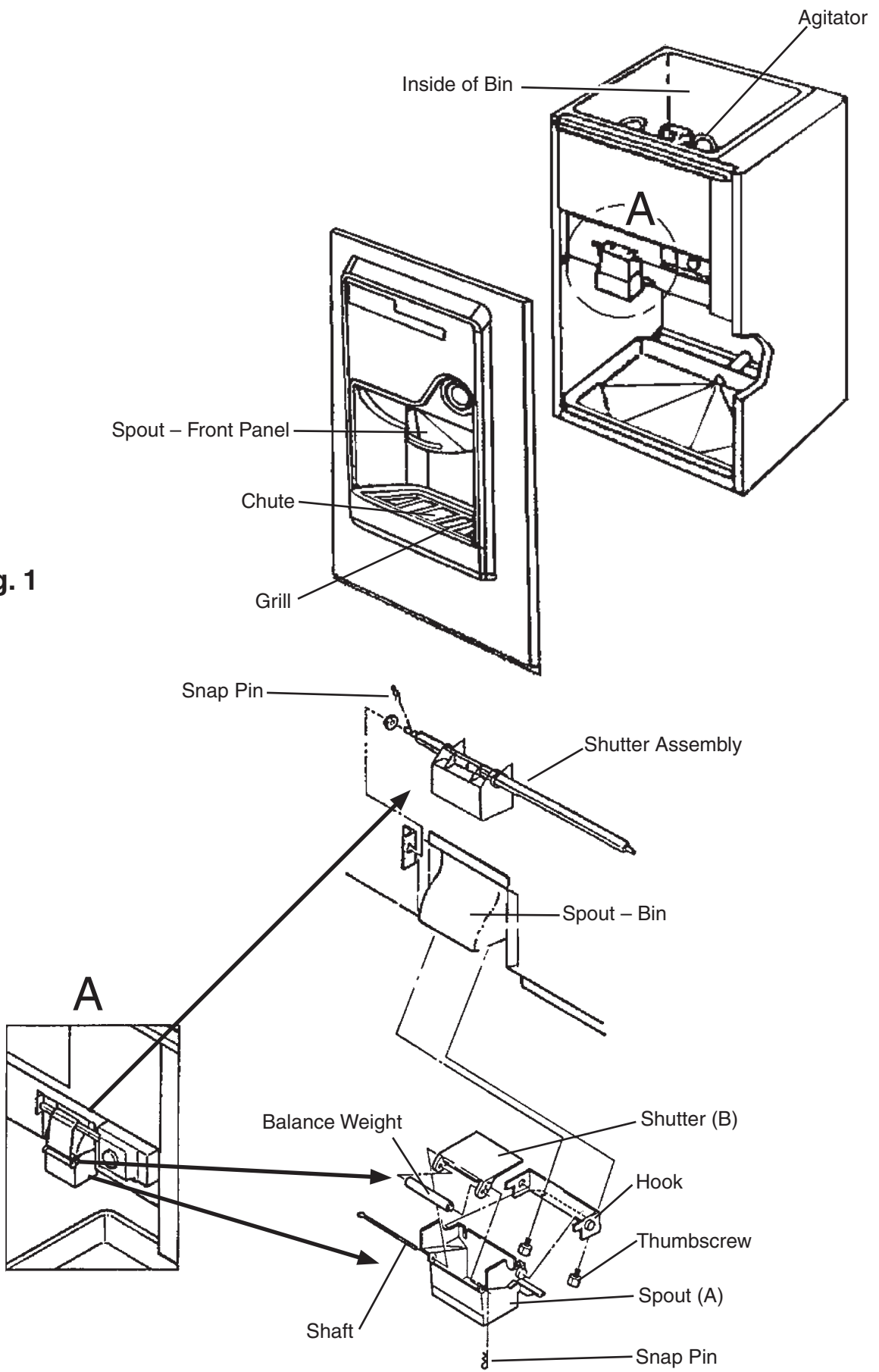
1. HOSHIZAKI recommends cleaning this unit at least once a year. (See the "Cleaning Instructions" on the icemaker.) More frequent cleaning, however, may be required in some existing water conditions.
2. To prevent injury to individuals and damage to the icemaker/ice dispensing bin, do not use ammonia type cleaners.
3. Always wear liquid-proof gloves to prevent the cleaning and sanitizing solutions from coming into contact with skin.

#### 1. Cleaning Procedure

##### See Fig. 1

- 1) Clean and sanitize the ice dispensing bin/icemaker (see the cleaning instructions on the icemaker) as conditions require.
- 2) Remove all ice from the bin.
- 3) Disconnect electrical power to the ice dispensing bin/icemaker.
- 4) Remove or reposition the icemaker to allow access to the inside. Be sure that the icemaker is secured and cannot fall.
- 5) Remove the front panel from the ice dispensing bin.
- 6) Remove the grill and chute from the front panel.
- 7) Remove the shutter assembly and Spout (A) from the bin as follows:
  - a. Remove the snap pin fitted to the shutter shaft. Shift the shaft to the left, pull out the right side and slide out.
  - b. Pull out on the sides of the hook to release Spout (A). Lift the spout up and out from the bin. Take off the snap pin and the shaft from Shutter (B). Open out Shutter (B) and remove Shutter (B) and the balance weight.
  - c. Remove the thumbscrews securing the hook and remove the hook.
- 8) Dilute approximately 5 fl. oz. of Hoshizaki "Scale Away" with 1 gallon of warm water.
- 9) Scrub the inside of the bin, the agitator, the bin spout, the front panel spout, the grill, the chute and all parts removed in step 7 using a nylon scouring pad, brushes and cleaning solution.
- 10) Rinse all parts thoroughly with clean water.

**Fig. 1**



## **2. Sanitizing Procedure – Following Cleaning Procedure**

- 1) Dilute approximately .5 fl. oz. of a 5.25% sodium hypochlorite solution (chlorine bleach) with 1 gallon of warm water.
- 2) Wash all parts from step 9 of the cleaning procedure using the sanitizing solution.
- 3) Rinse all parts thoroughly with clean water.
- 4) Reassemble in the reverse order of the removal procedure.
- 5) Turn on the icemaker/ice dispensing bin.
- 6) Check for proper operation.

## **B. Maintenance**

### **1. Exterior Panels**

To prevent corrosion, wipe occasionally with a clean, soft cloth. Use a damp cloth containing a neutral cleaner to wipe off oil or dirt build up.

### **2. Chain**

Inspect and oil the chain (2 or 3 drops) annually. Adjust as necessary for 3/8" to 1/2" free play.

## **C. Preparing the Ice Dispensing Bin for Long Storage**

### **IMPORTANT**

Drain the icemaker and remove all ice from the ice dispensing bin when shutting off the icemaker/ice dispensing bin for storage. The ice dispensing bin should be cleaned and wiped dry.

- 1) Shut off the icemaker. See the "Preparing the Icemaker for Long Storage" instructions on the icemaker.
- 2) Turn off the power supply switches for both the icemaker and the ice dispensing bin after removing all ice.
- 3) Clean the ice dispensing bin and wipe it dry.